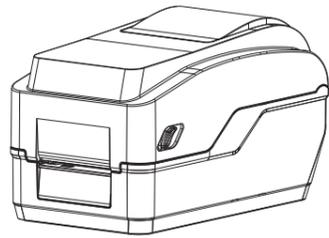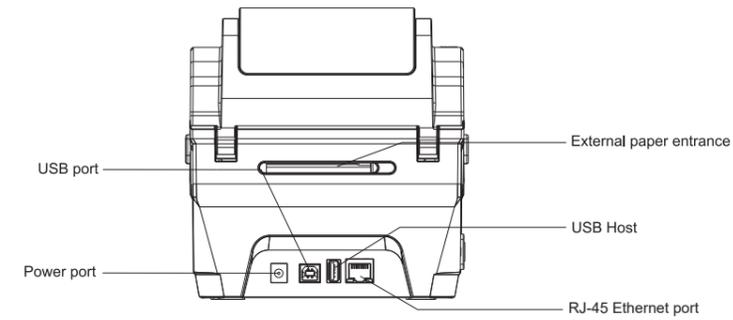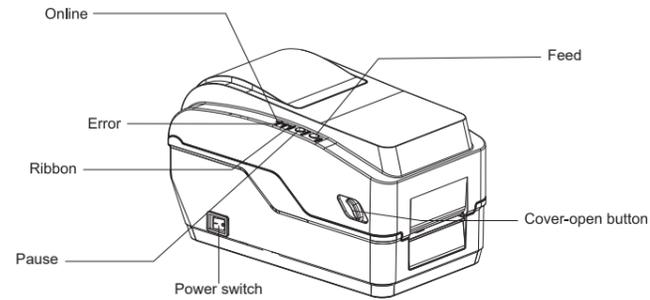# Gainscha
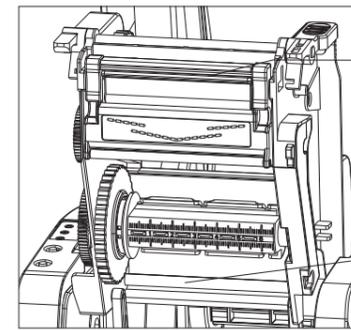Reliable and Innovative

P/N:1.27.00.00247

Installation Manual
For Thermal Transfer Barcode Printer
Surpass Series

Please read this user guide before printer operation and keep this guide for reference.

Online
Feed
Error
Ribbon
Cover-open button
Pause
Power switch

USB port
External paper entrance
USB Host
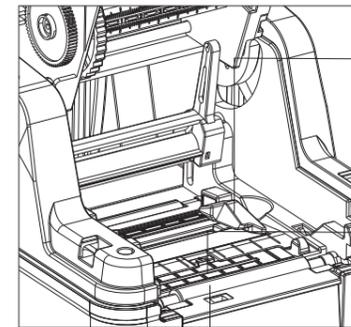Power port
RJ-45 Ethernet port

Note: The interface of printer showed in picture may have some differences from the model your purchased. As for the actual interface, please refer to the product specifications
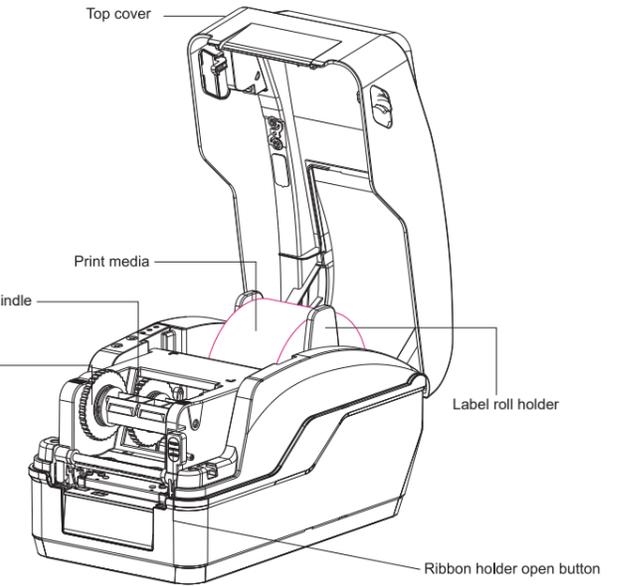
Print head
Media guide bar

Ribbon rewind spindle
Ribbon rewind spindle wheel
Paper guide

Black mark sensor

Platen roller

Top cover
Print media
Label roll holder
Ribbon holder open button

*If you need more information about the product, please refer to the User's Manual in CD.
*The printer specification, accessory, spare parts and program are subject to change without prior notice.

Print media loading

1. Press two buttons on printer two sides to lift and open the top cover.

2. Load the label into the label roll holder.

3. Load print media into the printer.

4. Press the button to open print head.

5. Pull out the print media till it pass sensor; adjust the paper guide to be same width of print media, complete media loading.

Ribbon loading

1. Insert ribbon roller into the empty roll for ribbon collecting after printed.

2. Load the empty roll left side first, then right side.

3. Insert ribbon roller into new ribbon.

4. Press the button to open print head.

5. Load ribbon left side first and then right side, fix it well.

6. Pull out ribbon and stick into the empty roll. Make sure ribbon is flat and smooth when touch print head. Close the print head and carefully close top cover.

Ribbon and print media loading diagram

Print head
Ribbon
Empty ribbon roll
Print media

Empty ribbon roll
Label roll holder
Print head
Ribbon
Paper guide
Black mark sensor